ARGYLL AND BUTE COUNCIL

ENVIRONMENT, DEVELOPMENT AND INFRASTRUCTURE COMMITTEE

CUSTOMER SUPPORT SERVICES

10 DECEMBER 2020

PERFORMANCE REPORT FQ2 2020-21-DEVELOPMENT AND ECONOMIC GROWTH ROADS AND INFRASTRUCTURE SERVICES

1.0 EXECUTIVE SUMMARY

- 1.1 The Council's Performance and Improvement Framework (PIF) sets out the presentation process for regular performance reporting. As a consequence of Covid-19 alternative options for each PIF activity have been agreed by the Strategic Management Team.
- 1.2 This paper presents the Environment, Development and Infrastructure (EDI) Committee with Development and Economic Growth Service and Roads and Infrastructure Services performance report with associated scorecard for performance in FQ2 2020-21 (July 2020 to September 2020).
- 1.3 It is recommended that the EDI Committee reviews and scrutinises the FQ2 2020/21 Performance Report as presented.

ARGYLL AND BUTE COUNCIL

POLICY AND RESOURCES COMMITTEE

CUSTOMER SUPPORT SERVICES

10 DECEMBER 2020

PERFORMANCE REPORT FQ2 2020-21-DEVELOPMENT AND ECONOMIC GROWTH ROADS AND INFRASTRUCTURE SERVICES

2.0 INTRODUCTION

- 2.1 The Council's Performance and Improvement Framework (PIF) sets out the presentation process for regular performance reporting. As a consequence of Covid-19 alternative options for each PIF activity have been agreed by the Strategic Management Team.
- 2.2 This paper presents the EDI Committee with the FQ2 2020/21 Performance Report for Development and Economic Growth and Roads and Infrastructure Services in a revised simplified format, commensurate with the Covid-19 situation.

3.0 **RECOMMENDATIONS**

3.1 That members review and scrutinise the FQ2 2020/21 Performance Report as presented.

4.0 DETAIL

- 4.1 As a consequence of Covid-19 the normal arrangements for members' scrutiny of performance has been suspended with an interim arrangement in place.
- 4.2 To simplify the process during the Council's response to Covid-19, Heads of Service were asked to identify Key Performance Indicators for their Service and these are attached at appendix 1.
- 4.3 Simplifying and focusing the performance reports in this manner is a proactive approach to help minimise back office function/non-essential activities whilst maintaining a level of service that supports scrutiny, performance monitoring and out statutory duties.

5.0 IMPLICATIONS

- 5.1 Policy None
- 5.2 Financial None
- 5.3 Legal The Council has a duty to deliver best value under the Local Government in Scotland Act 2003
- 5.4 HR None
- 5.5 Fairer Scotland Duty:
- 5.5.1 Equalities protected characteristics None
- 5.5.2 Socio-economic Duty None
- 5.5.3 Islands None
- 5.6. Risk Ensures that all our performance information is reported in a balanced manner
- 5.7 Customer Service None

Kirsty Flanagan, Executive Director

Policy Leads: Alasdair Redman, David Kinniburgh, Gary Mulvaney, Robin Currie and Rory Colville.

For further information contact:

Jane Fowler, Head of Customer Support Services Tel 01546 604466

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10 November 2020

APPENDICES

Appendix 1 FQ2 20/21 Performance Report